## Claims Careline Ltd



This is a firm that we have been told is either operating regulated activities without the correct authorisation, or is running a scam. We strongly suggest you avoid dealing with unauthorised firms like this.

- The <u>Financial Ombudsman Service</u> will not be able to settle a dispute with this firm.
- The <u>Financial Services Compensation Scheme (FSCS)</u> will not compensate customers if this type of firm fails. Contact the firm to find out how your money is protected.

## About this unauthorised firm

A clone firm will claim to be an authorised firm and will even quote the Firm Registration Number' (FRN) and the real firm's address to suggest they are genuine.

They might say they are from foreign firms listed on the Register as these firms do not always have their full contact and website details listed, and might even copy the authorised firm's website, making subtle changes to things like the contact phone number.

To verify their identity, you should ask for their FRN and contact details, but always call them back on the switchboard number in the Register, as well as checking their details with Companies House.