

## APPENDIX 4:

### UNDERLYING DATA FOR FIGURES IN CHAPTER 6

Table V4.1 Number of reported ICT related Incidents

Year	Operational incidents	Security incidents	Total number of incidents
2023	393	15	408
2022	266	21	287
2021	272	20	292
2020	191	20	211
2019	200	6	206
2018	184	5	189
2017	180	10	190

Source: Finanstilsynet

Table V4.2 Incidents reduced availability for users. Weighted by estimated impact

Year	Cards	Teller systems, administrative procedures, other support systems	Clearing and settlement	Corporate internet banking (NOK)	Cross border payments	Retail internet banking (NOK)	Securities trading	Retail mobile banking (NOK) (app)
2023	15	24	31	51	10	48	14	47
2022	18	18	12	55	24	49	8	31
2021	13	15	27	57	18	50	44	20
2020	51	47	27	78	19	78	58	22
2019	18	24	20	70	20	86	67	14
2018	32	72	14	68	25	82	92	18
2017	38	55	0	140	40	165	103	34
2016	25	38	2	115	35	128	35	21
2015	31	59	20	128	42	166	55	22
2014	32	124	13	175	64	229	83	33
2013	31	81	13	131	43	187	53	24
2012	61	63	22	160	60	202	50	30
2011	53	19	15	266	82	274	51	41
2010	32	14	5	191	77	252	45	38

Source: Finanstilsynet